

Telecommunications Audit

Telecommunications is a critical service to your business, but one that is all too often under managed resulting in increased business costs and risk.

Strategic Directions has extensive Telecommunications experience gained from working on some of the largest and most complex networks in Australia.

The benefits of a Telecommunications Audit will provide you with a clear understanding of your major exposures in relation to cost, equipment and service providers, identify quick wins and assist in developing a robust framework for ongoing management.

Our audit will cover;

Billing Cost Analysis

High level review of your telecommunication bills

Identify errors, overcharging, more appropriate plans

Equipment and Service inventory

Inventory of all major equipment

High level health check; risk assessment

Identify redundant services

Telecommunications Management

Policies and process relating to ordering, management and usage.

High level Business Continuity and Disaster Recovery review

Review of Maintenance and Service Contracts

Are contracts current and suitable

Are the levels of service being met by vendors

Professional report detailing recommendations and quick wins

Report will detail findings, key recommendations and quick wins for reducing cost and risk.

For a fixed fee of just \$6,000 Strategic Directions will complete an audit on your most critical IT service, Telecommunications, can you really afford not to?

**Costs based on one location with no more than 200 users; additional locations and users available for minimal cost per user*

Other business packages available

Audits

Data Centre / Telecommunications / Vendor Management / ICT Service Delivery

Services

External CIO / Business Continuity Planning / ICT Tender Management / Data Centre Optimisation

The Strategic Directions Group Pty Ltd are ICT Master Planners and Strategists... providing vendor-independent IT and Telecommunications advice to Federal, State and Local Government Organisations and Commercial Enterprises at Executive Management level. Since commencement of operations in 2003, the Company has developed an excellent reputation and a growing base of major clients. The Company is regularly engaged by Clients at a strategic level, on a retainer basis – and is frequently asked to deliver our recommendations.

Strategic Directions is strictly vendor independent. We can provide totally objective analysis and recommendations on all ICT matters. Our highly skilled professional team, each a specialist in their own field, enables Strategic Directions to provide comprehensive master planning, advice, and guidance.

Our Services Include:

ICT management

Telecommunications and networking

Project services

Data centre design and management

Engagement Models Include:

Retainer

Fee for service

Project Based

Business Packages

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