

External CIO Advisory Service

To support and complement your ICT Strategic Plan

Strategic Direction's External CIO Service allows a Client access to skills and experience from multiple disciplines including telecommunications, IT service delivery, risk management, security, contract management and disaster recovery planning.

Objectives

We strive to achieve the following:

- Define the value of ICT to the business
- Align ICT to corporate priorities
- Provide transparency of ICT services to stakeholders
- Identify productivity improvements and cost savings
- Effectively manage vendors to deliver quality services

The External CIO Service is a Retainer Based service – services and advice are provided to Clients throughout the year, within a predetermined annual allocation of consultant resource time. Strategic Directions provide the service based on an agreed monthly fee and twelve month term.

In addition to ad hoc advice, the External CIO service provides defined outcomes and deliverables, tailored to suit each Client. These include:

Operational Plan and Policy for ICT

ICT Service delivery status report

Define processes with SLA's

Technology purchase options analysis

Technology evaluation reports – as needed

Documented IT architecture policy

Maintain BCP/DRP documentation

Develop, test and maintain IT DR and Backup systems and procedures

In addition to the basic skill sets, there is a range of optional extras that are available on request.

Contact us now for more information.

Other business packages available

Audits

Data Centre / Telecommunications / Vendor Management / ICT Service Delivery

Services

External CIO / Business Continuity Planning / ICT Tender Management / Data Centre Optimisation

The Strategic Directions Group Pty Ltd are ICT Master Planners and Strategists... providing vendor-independent IT and Telecommunications advice to Federal, State and Local Government Organisations and Commercial Enterprises at Executive Management level. Since commencement of operations in 2003, the Company has developed an excellent reputation and a growing base of major clients. The Company is regularly engaged by Clients at a strategic level, on a retainer basis – and is frequently asked to deliver our recommendations.

Strategic Directions is strictly vendor independent. We can provide totally objective analysis and recommendations on all ICT matters. Our highly skilled professional team, each a specialist in their own field, enables Strategic Directions to provide comprehensive master planning, advice, and guidance.

Our Services Include:

ICT management

Telecommunications and networking

Project services

Data centre design and management

Engagement Models Include:

Retainer

Fee for service

Project Based

Business Packages

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